

ROOM RESERVATION AGREEMENT

1. Data of Service Provider:

Address: Bioscoop Kft. 6726 Szeged Fő Fásor 81/b

All mail can be sent to the address above.

Location of the rooms: BOKROSI VINCELLÉR UDVARHÁZ Csongrád-Bokros, Külterület 1260

Telephone: +36-30/3499577

+36-30/4758179

Fax: 06-62/312-385

Internet: www.vincellerhaz.hu

2. Terms and Conditions of the Utilisation of the Service:

Ordering the Service:

Following a telephone inquiry, should the service provider be able to provide the service of room and board at the negotiated time for the requested period of time, the claimant must order the services in writing (via telefax, e-mail or by post) and send the order to the address above.

The order must include:

The Name of the Customer:

The Customer's ID or Passport Number:

The Address of the Customer:

The Calendar Dates the room should be reserved for: from

to.....

Number of the rooms booked:

Number of visitors:

Any other services requested:

Price of the room: 60 EUR+ 25 % VAT = 75 EUR/day/room .

The minimal reservation of the rooms in the high season is one week or more. 450 EUR/week/room.

The price of the rooms includes breakfast and tourism tax.

The service provider confirms the reservation in writing.

a.) Validity of reservations:

The Bokrosi Vincellér Udvarház (Bokrosi Vineyardist Mansion) has only 5 double rooms, therefore, in terms of a perfect vacation, it is advantageous to reserve the rooms together in organised turns of one week by companies of friends, families or corporate. The reservation of the rooms is confirmed when the 100% of the price of the rooms payable are deposited by a post-office receipt, transferred to the 10402805-28010397 numbered account of the BIOSCOOP Kft. and is credibly shown to the service provider. The Mansion accepts holiday cheques as well, in which case the cheques should be sent by registered mail the receipt of which we acknowledge.

b.) How to make a reservation:

Rooms should be reserved at least one month before the actual date of the reservation. The whole mansion can be reserved, should it be requested at the time of the pre-reservation. This is most expedient if our visitors would like to spend their time here without having strangers in the rest of the rooms. For hiring the whole mansion, a separate agreement must be made. Reservations within two weeks of the requested date are to be considered as immediate reservations and can only be done on the spot considering other actual reservations.

c.) How to withdraw a reservation:

Should the Customer decide not to use the rooms reserved, they undertake the obligation to pay a certain percentage of the price of the reserved rooms as forfeit.

- 70%, if the Customer withdraws the reservation within 7-14 days, or
- 100%, if the Customer withdraws the reservation within 1-7 days before the requested day of arrival.

d.) Arrival and departure at the mansion:

Rooms of the Bokrosi Vincellér Udvarház can be occupied after 2 p.m. on the day of arrival, and should be vacated by 10 a.m. on the day of departure.

e.) Terms of payment and Prices:

The remaining amount of the price of the services shall be paid by cash or holiday cheques on the spot.

The prices and service charges may seasonally vary from which discounts may be given about which the customers may inquire via telephone.

Price changes will be published on our webpage.

f.) Complaints:

Customers may complain until the time of departure and their complaints can be recorded in the complaints book provided for customers in order to be investigated.

g.) Compensation:

Customers are obliged to reimburse any damage done according to the statement. The mansion cannot take responsibility for any valuables of the customers; these should be secured by the customers themselves.

h.) Miscellaneous:

Pets are not allowed in the mansion.

The Customer declares that they have read and understood the terms and conditions, and validate by their signature that they shall comply with the contents of the present agreement.

Customer